

User manual & Installation guide

free flex



viveroo GmbH
Wewelsburger Straße 4
33154 Salzkotten
Germany
www.viveroo.com

REV20190101



Safety information

! Warning Please read the assembly instructions included carefully. Please read this free flex user manual completely before using your free. Please follow the instructions and recommendations to ensure proper use and maximum enjoyment.

Safety information

free flex is intended for use in enclosed and dry living spaces.

The following conditions must be provided:

- Operating temperature between 0° C (32° F) and 35° C (95° F).
- Relative humidity (during use): 20 % to 90 %, non-condensing.
- No external environmental influences such as oil, chemicals, salt, extensive dust, etc.

Installation, service or repairs, if necessary, may only be performed by authorized persons.

The maximum altitude is 2.000m.

The installer is responsible for selecting the proper mounting location and safe installation of free flex. This also applies to installation in movable parts, such as doors. The installer is responsible for performing and documenting all necessary safety tests.

All electrical installation work may only be conducted by authorized, trained electricians, always adhering to the general rules and regulations applying to electrical installation.

Should it become apparent that safe operation of free flex is not assured, then free must immediately be taken out of service and secured against potential misuse. If the free flex functions are limited, blocked or disabled, if an unusual odor is present, if noises such as scratching are audible or damage is visible, safe operation can no longer be guaranteed.

Care and Cleansing

Cleanse your free flex as needed with a soft micro fiber cloth and clear water only. Dampen the micro fiber cloth and wipe the surfaces gently. Use stainless steel cleaner to clean pipe and base.

! WARNING: The interior of the free flex must remain dry. To ensure this, use only a damp cloth for cleansing.

! WARNING: Never scratch, scrape or scrub free flex surfaces with abrasive materials.



Product contents	<ul style="list-style-type: none"> - User manual & Installation guide free flex - free flex frame made of one block of aluminium, painted - back plate incl. swivel joint and standpipe - plate/pedestal with rubber- and feltpads (optional upon request) - locking system to prevent iPad from theft (optional upon request) 	
Compatability	Electrical operation of free flex is permitted only in connection with viveroo or Apple power supply units. Operation of free without it will lead to immediate loss of guarantee and warranty.	
Measurements in millimeter	Measurements free flex frame	
	... iPad 9.7 inch (March 2018/2017) and iPad Air	267 x 164
	... iPad Air (2019), iPad Pro 10.5 inch	277 x 173
	... iPad Pro 11 inch	275 x 178
	... iPad Pro 12.9 inch	332 x 214
	Depth free flex frame	16
	Diameter standpipe	35
	size of plate/pedestal	207 x 142
Weight in gram	free flex frame, back plate, swivel joint and standpipe	
	... iPad 9.7 inch (March 2018/2017) and iPad Air	1.060
	... iPad Air (2019), iPad Pro 10.5 inch	1.153
	... iPad Pro 11 inch	1.221
	... iPad Pro 12.9 inch	1.425
	plate/pedestal	710
Electrical connections	Power supply	100-240Vac, 50-60Hz
	Power consumption	12,5Watt - 18Watt je nach iPad und Netzteil
CE & Co.	All free flex have CE certification. free flex is quality "Made in Germany". We use only high-quality parts and components produced by market leaders. free flex customers are proud of their iPad Garage.	
Removal from power supply	free flex may be removed from the power supply via the circuit breaker in the respective rooms.	

Technical changes and mistakes are excepted.

Operation

Functions Remove and insert iPad

free flex can be either installed vertically or horizontally

free flex in landscape position: Put the iPad from the left on the guide rail. Slide it to the right to the Lightning connector. Push it until you hear a **click tone** that indicates the safe hold of the iPad.

free flex in portrait position: Put the iPad from the upper left on the vertical guide rail. Slide it to the bottom to the Lightning connector. Push it until you hear a **click tone** that indicates the safe hold of the iPad.

All surfaces and edges are fitted with felt or slip tapes to protect your iPad from scratches and damage.



free flex security options

The viveroo free has an optional locking system to prevent the iPad from being stolen. The security option has a separate operations manual that is attached to a viveroo free element with the security option. The locking system can be retrofitted autonomously.



Maximum freedom

The viveroo free flex gives the user maximum flexibility in its use.

flex tilt: Intensity adjustable with the 4mm Allen key

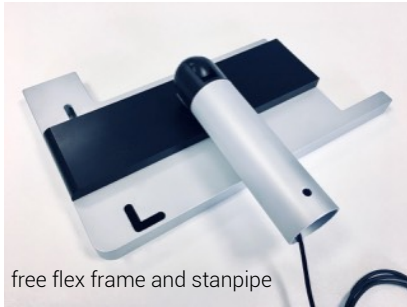
flex rotate: Intensity adjustable with the 2.5 mm Allen key

flex turn: free flex is able to permanently turn from portrait to landscape format. Should the movement be too easy after many times of use you can remove the upper middle felt cover point and tighten the screw with the help of the 4mm Allen key.

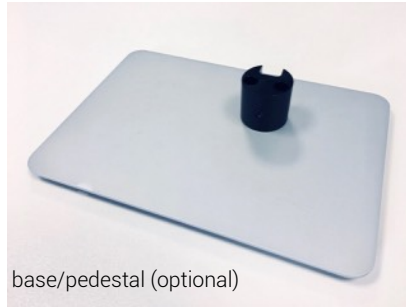


Installation

Delivery contents



free flex frame and stanpipe



base/pedestal (optional)



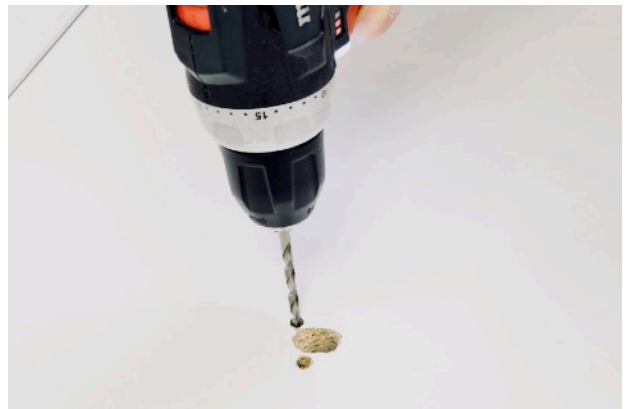
Locking system (optional)

There are now two options for installation: The standard version includes a screw base to mount the free flex directly to a surface, for example furniture or kitchen countertops. Steps 1.1 - 1.5 consider this path.

Illustrations and texts are exemplary. Depending on the iPad and USB port, other power supplies or cables may be supplied.

Step 1.1 Use the drilling template to drill the two mounting holes for the screw base and the cable outlet into the carrier material.

! Attention: The cutout of the screw base should point away your direction, means the viewing direction.



Step 1.2 Pass the Lightning USB Cable through the cable outlet.

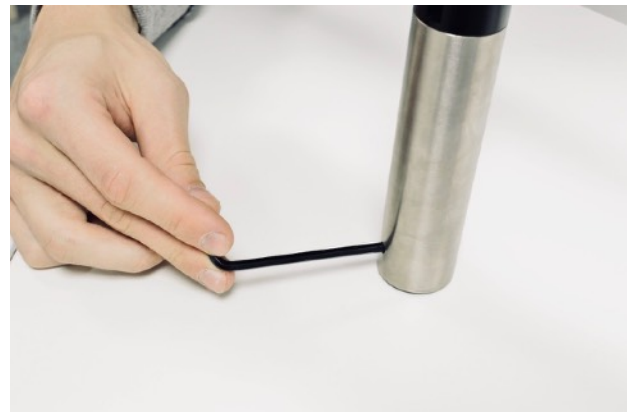


Step 1.3 Attach the screw base.
 ! Note for substrate wood: Use wood screws, recommended size at least 4x40.

For optimum hold use use the recommended metric screws (M5) with a counterpart nut.



Step 1.4 Place the standpipe on the screw base. Please make sure that the hole in the standpipe is above the hole in the screw base.



Step 1.5 Connect the standpipe to the screw base by turning the screw to the right. (Required tool: 4mm Allen key)



Furthermore, the free flex can be mounted on an optionally available base/pedestal and retains its mobility. The assembly shows steps 2.1-2.3.

Step 2.1 Put the Lightning-USB-cable through the cable outlet and place the standpipe on the screw base. Make sure that the cable is routed in the cable channel and not squeezed.



Step 2.2 Connect the standpipe to the screw base by turning the screw to the right. (Required tool: 4mm Allen key)



Step 2.3 The free flex stands on rubber feet for optimal stability. If necessary, felt points are included.

In addition, a cable clip is included to fix and guide the USB cable.



Installation

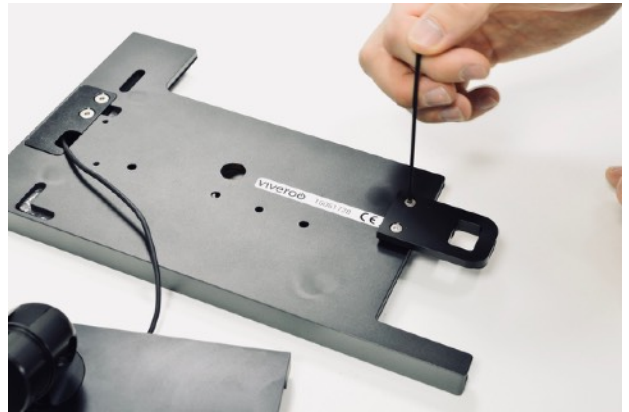
Optional Security System

Step 3.1 The optional locking system provides optimal protection against theft of the iPad. The locking rail is already factory-assembled when ordered with the security option, but can also be retrofitted at any time.

Disassemble the back plate of the free flex frame. The three screw holes are accessible after removing the felt covers. (Required tool: 2.5mm Allen key)



Step 3.2 Put on the locking rail. The side with the countersunk screw holes point upwards. Fasten the locking rail with the enclosed screws. (Required tool: 2mm Allen key) Finally attach the back plate to the free flex frame.



Step 3.3 The lock plate can now be pushed on the locking rail. Now you can insert the lock cylinder mechanism into the hole, turn the key by 90° to the right to then pull/ remove it. The viveroo free flex is now locked.



You will also find the instructions and the drilling template digitally in the download area of our website www.viveroo.com

If you have any questions about the installation of your free flex please do not hesitate to contact us:

by e-mail: info@viveroo.com

by phone: +49 5258 220990

Kind regards from Salzkotten,
Your viveroo team

LAN connection (only for iPads with USB-C Anschluss)

Safety warning

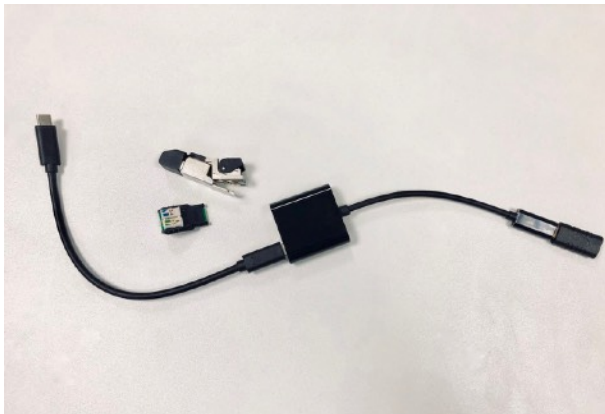
Electrical current!

Danger of electrical shock leading to death and fire hazard.

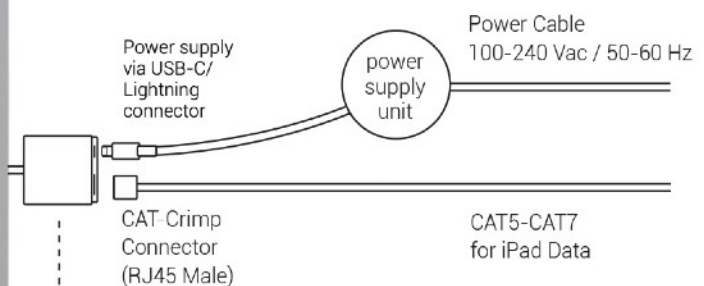
- Work on 230V may only be performed by qualified electricians.
- Disconnect power supply prior to installation/de-installation

Includes

- USB Ethernet adapter
- CAT-Crimp Connector (RJ45 Male)



viveroo free
Cable interfaces on backside



installationsbox

Warranty



Warranty

free flex comes with a one year warranty from date of purchase by the original end customer, unless the device was repaired or replaced during the warranty period. In this case, the warranty is valid until the end of the regular two year warranty or six months following the repair/replacement, whichever comes first.

Warranty claims and verification

Should your free flex for any reason not perform as expected, please contact your dealer and provide the original invoice with serial number as well as a brief description of your complaint.

Warranty claims and verification

The following devices are excluded from the warranty
Devices with damages caused by:

- acts of nature,
 - misuse, including but not limited to disregarding the user manual and mounting instructions,
 - inappropriate handling,
 - connection to an incorrect power supply,
 - repairs or attempted repairs by unauthorized persons,
 - use of the device in connection with third party products,
- devices on which the serial number of the producer has been changed, deleted, removed or made illegible.

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